

QUALITY MANAGEMENT SYSTEM POLICY STATEMENT



The Directors and Senior Management at RJV has committed to the implementation and continual improvement of its AS/NZS 9001:2008 certified Quality Management System.

The company is involved in large and medium scale civil and mining development projects involving large heavy machinery and a medium numbered work force. RJV prides itself on the quality of its people, with their skill and experience playing a vital role in the continued success of its operations.

Policy and Objectives

We understand and appreciate the need to remain efficient, competitive and profitable and see the elements of the quality system directly contributing to these business drivers.

The nature of our business means that a customer focus is central to many of our processes. In particular our project management processes ensure that customer requirements and feedback are taken into account at all stages of the work.

To implement continuous improvement within the business our annual quality objectives and targets reflect the next phase of our program.

RJV intends to achieve these objectives and targets by:

- ensuring that projects are executed in accordance within regulatory and contractual requirements;
- ensuring that projects are completed on schedule and within specified costs;
- ensure that we meet all of our clients' requirements;
- employing and training personnel to the appropriate level of skill;
- continually improving productivity and efficiency by reviewing the planning of all construction activities;
- identifying and resolving potential quality problems; and
- communicating the quality objectives and targets to the workforce, including sub contractors


J Vincent
MANAGING DIRECTOR

Dated: 13 January 2014

